

Database Backup and Recovery (BUR) Assessment

Key Benefit

This service is designed to ensure that your database environment can be recovered in the event of a problem.

Key Features

- Exceptional value for a potentially complicated task
- Zero down time
- Work is performed in an unobtrusive manner



Your environment may be running smoothly but is it ready for a catastrophe? SmartDog's Database Backup and Recovery (BUR) Assessment Service is a fixed price, fixed scope offering designed to assist in developing or evaluating existing strategies around your backup and recovery needs to identify potential risks before critical problems are encountered.

Overview

Backups are an essential element of any environment. In the event of an issue during which the environment becomes unavailable, reliance on the backups is critical. SmartDog's BUR Assessment will help identify potential issues before a critical problem is encountered. One of the most crucial aspects of any database environment is the ability to recover from a full or partial loss of the environment. This should never be left to chance. SmartDog's BUR Assessment has helped many clients to isolate issues and improve recovery planning. The assessment is designed to not only help evaluate the current state of your environment but to also help create a roadmap for the future. With SmartDog's BUR Assessment, clients have been able to make their systems safer from failure, more secure, and better able to cope with the day to day issues.

Our specialized DBAs will help you make sure that your backups are fully optimized and that the backup and recovery strategy is optimal for your organization. SmartDog's BUR Assessment in conjunction with SmartDog's Remote Service will help to provide any database environment with a sound foundation and superior support.

Scope

The SmartDog Database BUR Assessment Service will involve the review of the current database configuration, backup strategy, and recovery procedures as well as log/archive performance and backup storage and retrieval processes. The SmartDog team will evaluate the environment and retention policy, identify risks to the database, and create a list of recommendations to improve performance. This offering includes the review of two databases and is only available to customers with Oracle Product Support.

Requirements

The SmartDog BUR Assessment is designed for Oracle Database versions 9i (9.2) and higher. If you have other versions or are running Real Application Clusters (RAC), standby databases, replication, or advanced SAN options, please let us know so we can custom tailor an assessment.

Responsibilities

The SmartDog BUR team is one of the best teams in the Oracle field. Their comprehensive knowledge is what makes SmartDog stand out from the rest of the pack. The team will gather information, analyze the environment, your SmartDog Delivery Consultant will deliver detailed documentation regarding the environment, areas of risk, and issue resolution recommendations.

The customer assumes the following responsibilities: Timely access to subject matter experts and decision makers, provision of remote access to the environment, and participation of project team members.

To get started, please contact your SmartDog representative or visit www.smartdogservices.com.