

Database Assessment Service

Benefit

- Isolate issues and improve performance
- Analyze current state and create roadmap for the future
- Make systems more reliable and secure



Overview

SmartDog's fixed price, fixed scope Database Assessment Service is designed to thoroughly assess your database and ultimately provide recommendations for improvements if warranted.

Your SmartDog consultant will work directly with your database and system administrators to investigate your environment's configuration. At the conclusion of the assessment, SmartDog will provide an unbiased evaluation to identify bottlenecks and configuration issues before they become a serious issue.

Scope

The Database Assessment Service includes a review of the current database configuration, backup strategy, recovery procedures, security constraints, and log/archive performance. In addition, the SmartDog team will evaluate the operating system, Oracle patch level, and check for excessive permissions. At the end of the evaluation, a list of recommendations for improvements will be provided and discussed, but the SmartDog team will not make changes to your environment.

At this time, this offering is only available to customers with Oracle Product Support. The Database Assessment Service will only include reviews of two instances although additional instances can be priced separately.

Responsibilities

The SmartDog team will be responsible for the following under this offering:

- Production of a document detailing environment and areas of risk
- Creation of a guideline for resolution of issues
- Provision of a SmartDog Delivery Consultant

Your responsibilities as a customer include the following:

- Provision of timely access to subject matter experts and decision makers
- Provision of remote access to environments
- Participation of project team members

The SmartDog Database Assessment Service, in conjunction with the SmartDog Remote Services Support model, will provide any Oracle database environment with a sound foundation and superior support.

To get started, please contact your SmartDog representative or visit us online at www.smartdogservices.com.